

Stewardship District

Utility Service Application

Welcome to Sunbridge Stewardship District. Sunbridge Stewardship District (“SSD”), appreciates the opportunity to provide your water and sewer utilities and welcomes your comments, questions or suggestions. You may email us at mywaterservice@opus21ms.com.

Service Request Form (Please print legibly)

Name(s) on Deed: _____

Service Address: _____

Closing Date: _____

Customer Mailing Address for Billing: _____

Contact Phone #1: _____ Contact Phone #2: _____

Email address: _____

Water Service: SSD provides water, sewer, and the billing for utilities in Sunbridge Stewardship District. SSD has a rate schedule of base charges and tiered charges for consumption. Meters are read each month and bills are calculated based upon the meter reading. Payment is due within 20 days. A late payment penalty is assessed on balances remaining after the due date.

SSD shall be responsible for maintenance of the meter and delivery system upstream of the meter and the Customer shall be responsible for maintenance of the delivery system and fixtures downstream of the meter. Customers are responsible to pay charges associated for all water that passes through the meter.

SERVICE AGREEMENT: SSD will provide service upon payment of the below fees and charges.

ACKNOWLEDGEMENTS: Customer agrees to comply with all SSD Policies at all times. All capitalized terms used in any SSD document, unless defined therein, will have the definition provided in the Policies. SSD Policies, including the Potable Water and Wastewater Rates and Fees Schedule may change from time to time. Customer is familiar with the Policies prohibiting cross connections, discharges and the requirements for backflow prevention.

By accepting service from SSD, Customer agrees to allow access to the property by SSD personnel (which includes employees and agents of the SSD) to perform the water, sewer, and billing services and acknowledges that Customer grants easement over Customer’s property in accordance with the Policies.

First Bill: Customer Deposit and Initial Connection Fee are included on your first bill. Your first bill should arrive within 30-45 days of activating service. The District website is also an excellent information resource.

Fee Schedules: Please visit www.sunbridgesd.com/water-utilities/rate-changes

Customer Billing Address: To ensure that your bill reaches you in a timely manner, please make sure that Customer Service has your correct and current mailing address. It is the Customer's responsibility to keep this information current. You can call us at 888-228-2134 or email address changes to mywaterservice@opus21ms.com.

Attention Seasonal Customers: Please be advised that water and sewer base charges are charged year-round, regardless of usage.

Scheduling Service Requests: Please provide at least two business days' notice for routine service requests. More complex requests (such as installing or removing meters and/or upgrading services) are scheduled and require more notice. Please ensure that all water faucets, inside and outside the location, are shut off when the service is turned on.

Termination of Water Service: Occurs due to non-payment. Disconnection of water services result in a reconnection fee and payment in full of any past due balances before service will begin again. Meters are locked at disconnection of service and any tampering with the lock or meter will result in an unauthorized tampering fee charged to the owner of the property.

Payment Options: Online: www.mywaterservice.com Click "Pay Bill"
Phone: 844-500-7358
Mail: PO Box 151245 Cape Coral, FL 33915-1245

Water Conservation: The District is committed to complying with a South Florida Water Management District Consumptive Use Permit and promoting water conservation. It is the property owner's responsibility to monitor home and irrigation system settings to avoid high usage.

Renters: Property owners always remain responsible for costs associated with their property. Service always remains in the name of the property owner. Should an owner wish to rent their property and have the bill forwarded to their renter, the owner must submit the request in writing.

Our Customer Service staff is committed to providing the best possible service to every Customer all of the time. Please feel free to contact us by phone 888-228-2134 or via email at mywaterservice@opus21ms.com.

My signature below indicates that I understand and agree to the obligations as set forth in the Policies and this application. **A copy of a valid driver's license is required to process this application.** Failure to attach required documents will deem your application incomplete.

Homeowner's Name(s): *(Please Print):* _____

Homeowner's Signature: _____ **Date:** _____

Submit Completed Application:

By mail to: PO Box 151245 Cape Coral, FL 33915-1245

Or via email: mywaterservice@opus21ms.com