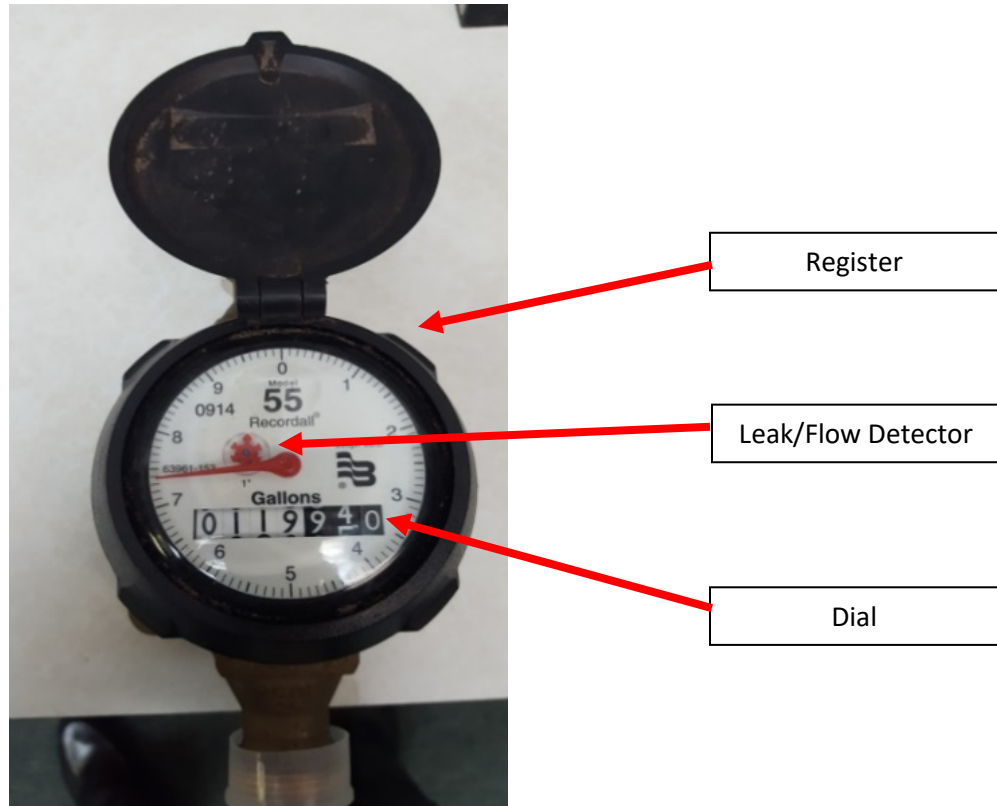


# Sunbridge Stewardship District

## *Meter Reading*

While the utility uses a variety of meter models, you'll find that each meter has common characteristics. Usually, each meter will include a register, a leak/flow detector, and a dial. Here is a quick explanation of each of the components, so you can better understand how to read your meter:



## Components

### Register

- The register keeps track of your cumulative usage. When a meter reader takes a read, this register is what is recorded. Your bill is then calculated by subtracting your previous read from the current read.

## Leak/Flow Detector

This part of the meter gives an indication of leaks and usage. Usually, this will be a small red wheel or triangle device. Whenever water is flowing through the meter, this part of the meter will spin. If there is no water being used in the home, lawn or by any appliances, and this part of the meter is spinning, it could be an indication of a leak that's causing water to flow through the meter. If you suspect a leak due to a high bill, turn off all water sources in the home or turn off your Master House Valve. Go to the meter box and remove the meter cover. *Be careful in taking off the meter cover lid as there could be spiders or other more dangerous critters in the box.* Look to see if the Leak/Flow Detector is spinning. If it is spinning, you have a leak between the customer side of the meter and your Master House Valve. The Utility is not responsible for this situation. The customer is responsible for leaks on the "customer side of the meter". The Utility suggests you contact a professional to resolve the leak situation.

## Dial

The dial registers usage on a gallon basis. Please note with some models the last digit on the register is painted black. In the case of the above meter there are three black digits. The far-right black digit is what is called a "stationary digit/zero". This far right digit will always be zero. This is because this digit is used to determine the last digit of a meter read instead of the register.

### ***Example of how to read your meter and how we bill for usage:***

Let's say your meter is read on January 1st. The meter register shown above reads 0119940. This shows that 119,940 gallons have gone through this meter. For billing purposes, we bill in Thousands of gallons (Tgals). Further, on February 1st, the meter now reads 0145620. The usage between January 1st and February 1st would be 25,680 gallons. Given we bill in Thousands of gallons and we round **down to the nearest Thousand gallons**; we would bill you for 25,000 gallons of which on your bill it would show 25 TGals.

Monitoring your water usage will help a customer identify why a customer's water bill may seem high. Below is a sample of where water is typically used in a household – *excluding irrigation*.